healthwatch Greenwich

Healthwatch Greenwich Ltd Board Meeting Minutes – PART 1 – FOR PUBLICATION		
26/4/25	**10am – 1pm**	**Woolwich Centre**
Chair	Anu Massey (AM) Co-Chair	
Present	**Directors:** Josh Varghese (JV) Treasurer Paul Newton (PN) Clare Livingstone (CL)	
Attending	Joy Beishon (JB) – Chief Executive Kiki Bourcha (KB) – Engagement and Volunteer Manager	
Apologies	Tobi Aigbogun (TA) Mostafa Mohamed (MM) Lola Kehinde (LK) Tomi Oni (TO)	

Update

Minutes of previous meeting:

- Jan 2025 minutes amended with correct spelling of Clare and minutes agreed as correct.

Matters arising

AM has contacted relevant party with regards to supporting HWG with CRM development. While this person is unable to help, further investigations will be made.

We have had interest from a potential new Trustee. The link to application details are to be reposted.

Staff wellbeing support has been reviewed and compares well with similar sized organisations. No further action required.

Protocols for befriending have been reviewed. No further action required.

Board feedback on suggested model for SEL ICS Reference group has been shared with SEL ICS. No further Action Required.

Actions:	Person responsible:
To further investigate identifying potential additional support CRM development.	AM
Share list of CRM requirements with AM and PN	JB
Post link for new Trustees.	JB

CEO report

- CEO report noted.
- Discussion on future uncertain outlook amongst our system partners given recent national announcements of cuts to ICBs/Trusts/NHS England – and the possible implications of the Dash review for HW when published.

Actions:	Person responsible:
Share information on union membership with staff.	JB

AGM Date

Discussion held on date for the AGM – 20th September provisionally held.

Trustee Training Refresher

- KB presented the Safeguarding Adults refresher training to Trustees. An engaged discussion was held and Trustees thanked KB for her presentation. While safeguarding is a standing agenda item at HWG Board Meetings, in future the discussions will continue to be confidential and annoymised but noted with more detail in Board minutes.

Actions:	Person responsible:
Increase (anonymised) detail of any safeguarding escalations in Board minutes.	JB

Finance Report

- Finance report received and proposals for additional bank account to manage risk and attract interest agreed.
- Staff wellbeing and remuneration raised. Further discussion to be held at the Finance & HR subcommittee.

Actions:	Person responsible:
Additional Bank account to be set up to hold HWG reserves	JV
Treasurer to be added to Bank mandate	JV
Meeting of the Finance & Wellbeing subcommittee to be called.	JB

Board Governance Lead

- Postponed to next Board meeting due to absence of TO.

SEL Reference Group

- Update postponed to next Board meeting due to the absence of TA.

Safeguarding Issues

- No safeguarding escalations to share with the Board.

Risk Register

- Reviewed and agreed.

AOB

1. **Future Board Meeting Dates**
   - July 19th (virtual)
   - Sept 20th AGM (f2f)
   - Oct 18th (f2f)
   - Jan 24 2026 (f2f)

Next Board meeting

Date: Sat, 19th July 2025 (virtual)
Time: 10am – 1pm
Venue: Teams Meeting

Agreed as correct by Board: Signed: Anu Massey